NOTICE REGARDING SECURITY INCIDENT

On August 22, 2022, the Middle Peninsula Planning District Commission ("MPPDC") was the victim of a cybersecurity incident. In particular, MPPDC was hit with ransomware, a form of malware that is used by criminals to prevent users from accessing files, and, in some cases, to extract and hold data hostage until a ransom is paid. The criminals in this case claim to have taken some data, including personal information, from MPPDC's systems. While we have no direct evidence that data was accessed and taken by any third party, out of an abundance of caution we are notifying the community of this incident and are providing free credit monitoring and identity theft protection.

What We Are Doing

We discovered this incident on or about August 22, 2022, and promptly took steps to secure our systems and to begin investigating the nature and scope of the incident. We engaged leading outside cybersecurity experts to assist with our investigation. In addition, we notified the FBI and the Virginia State Police through the Virginia Fusion Center of this incident. We are supporting all law enforcement criminal investigations to bring these criminals to justice. MPPDC takes its obligation to safeguard personal information very seriously. We have strengthened our network security as a result of this incident and will continue to do so.

What Personal Information Was Involved

If the cyber criminals were able to access and acquire personal information, that information may have included loan records stored on the affected systems including one or more of the following types of personal information: name in combination with social security number, date of birth, driver's license, and/or home address.

What You Can Do to Protect Yourself

We are alerting the community about this issue so you can take steps to help protect your identity and credit information. We encourage everyone to remain vigilant by reviewing their account statements and monitoring free credit reports. Everyone is entitled to one free credit report annually from each of the three nationwide consumer reporting agencies. To order your free credit report, visit www.annualcreditreport.com or call toll-free at 1-877-322-8228.

In addition, we have arranged to offer credit monitoring and identity restoration services from Experian at no cost to you.

For More Information

We deeply regret that this incident occurred and are committed to supporting you. To receive your code for credit monitoring and more information about those services, please reach out to 804-758-2311.